



Incheon Airport

Airport Guide

Incheon Airport at a Glance



Incheon Airport

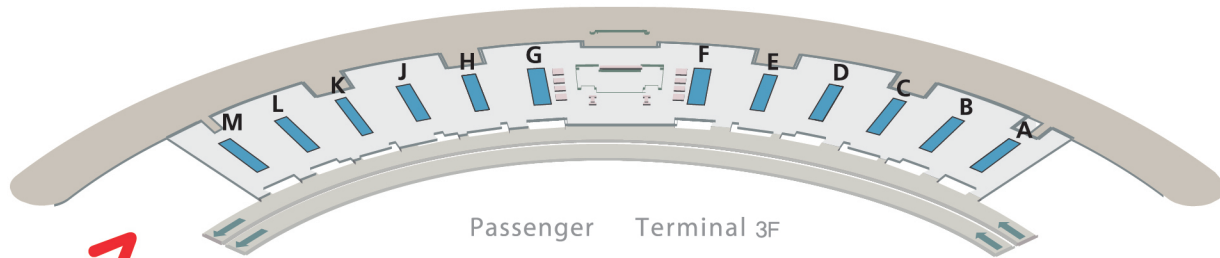
272 Gonghangno, Jung-gu, Incheon (Post Code) 22382, Republic of Korea
TEL. 1577-2600 (You can dial +82-2-1577-2600 when you make a phone call from abroad.)
FAX. 032-741-2400
<http://www.airport.kr/eng/>

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Airline Check-in Counters

Please Call 1577-2600 if you have any questions about check-in counters



Passenger Terminal 3F

Asiana Airlines

Asiana Airlines (OZ) 1588-8000



L, M



- AIR CHINA (CA) (032) 744-3255
- THAI AIRWAYS INTERNATIONAL (TG) (032) 744-3571
- Eva Airways Corp (BR) (032) 744-3512
- LUFTHANSA GERMAN AIRLINES (LH) 070-8686-2560
- TURKISH AIRLINES (TK) (032) 744-3737
- UNITED AIRLINES (UA) (032) 744-6666
- Shenzhen Airlines (ZH) (032) 744-3255
- SINGAPORE AIRLINES (SQ) (032) 744-6500
- AIR INDIA (AI) (032) 743-0321
- AIR CANADA (AC) (032) 744-0898
- ETHIOPIAN AIRLINES (ET) (032) 743-5698

Other Airlines

- JIN AIR (LJ) (032) 743-1504
- JEJU AIR (7C) 1599-1500
- EASTA JET (ZE) (070) 8660-8175
- Tway Air (TW) 1688-8686
- PHILIPPINE AIRLINES (PR) (032) 744-3720
- Peach Aviation (MM) (032) 743-5699
- Shandong Airlines (SC) (032) 743-8202
- AIR ASIA X (D7) (032) 743-4333
- Philippines AirAsia (Z2) (032) 743-5015
- Thai AirAsia X (XJ) (032) 743-4333
- Emirates (EK) (032) 743-8101
- Cebu Pacific (5J) (032) 743-5705
- AIR MACAU (NX) (032) 743-8999
- VietJet Air (VJ) (032) 743-0370
- Ethiad Airways (EY) (032) 743-8760
- Aurora Airlines (HZ) (032) 741-6035
- Hawaiian Airlines (HA) (032) 743-7483
- Scout (TZ) (032) 743-2537
- Mongolian Airlines (OM) (032) 744-6800
- Shanghai Airlines (FM) (032) 744-3780
- Lao Airlines (QV) (032) 743-3585

Other Airlines

- SICHUAN AIRLINE (3U) (032) 743-5211
- Cambodia Angkor Air (K6) (02) 790-1900
- AIR ASTANA (KC) (032) 743-2620
- UZBEKISTAN AIRWAYS (HY) (032) 743-3700
- Uni Air (B7) (032) 744-3512
- Mandarin Airlines (AE) (032) 743-1513
- Yakutia Airlines (R3) (032) 744-6944



- CATHAY PACIFIC AIRWAYS (CX) (032) 744-6777
- American Airlines (AA) (032) 743-7260
- Qatar Airways (QR) (032) 744-3370
- British Airways (BA) (032) 743-5703
- Finnair (AY) (032) 743-5698
- S7 Airlines (S7) (080) 729-0882
- Malaysia Airlines (MH) (032) 744-3501
- Japan Airlines (JL) (032) 744-3601

KOREAN AIR

KOREAN AIR (KE) (032) 742-7654

A, B, C



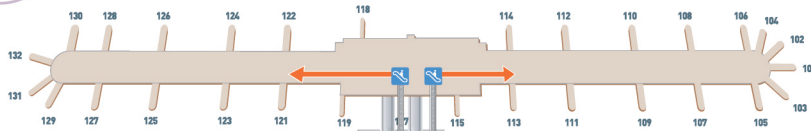
- China Southern Airlines (CZ) (032) 744-3455
- CHINA EASTERN AIRLINES (MU) (032) 744-3780
- DELTA AIR LINES (DL) (032) 744-7063
- China Airlines (CI) (032) 743-1513
- Vietnam Air (VN) (032) 744-6565
- AIR FRANCE (AF) (032) 744-4900
- China Xia Men Airlines (MF) (02) 3455-1663
- KLM ROYAL DUTCH AIRLINES (KL) (032) 744-6700
- GRUDA INDONESIA AIRLINES (GA) (032) 744-1990
- Alitalia (AZ) (02) 560-7001
- Czech Airlines (OK) (02) 318-7958
- Aeroflot Russian Airlines (SU) (032) 744-8672

Domestic Airlines

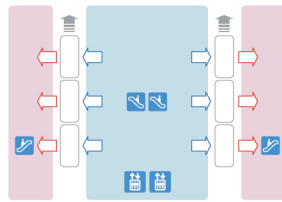
1F front of Exit3

* As check-in counters are subject to changes depending on the carrier's conditions, please refer to the 'Flight Information Display Board' for more information.

3rd Floor of the Concourse



Terminal Platform

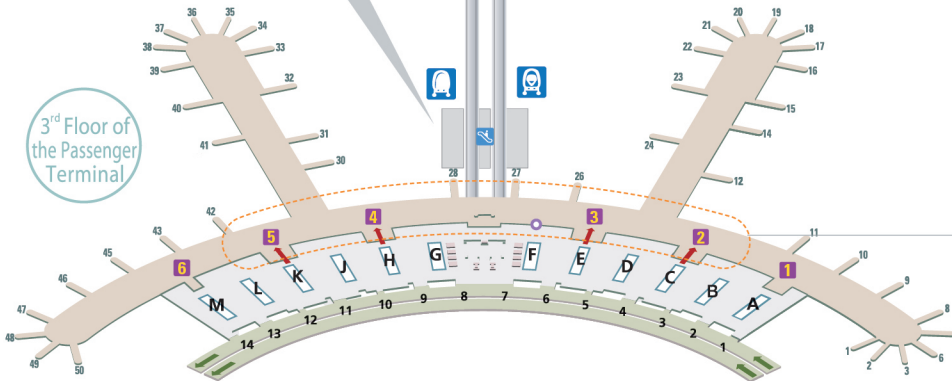


- Departure Passenger Platform
- Arrival Passenger Platform
- Exit for Departure Passengers
- Exit for Arrival Passengers



If your boarding gate is 101-132, you can go to Concourse by riding shuttle train. Shuttle train is operated every two minutes and you cannot return to passenger terminal by using this shuttle train.

3rd Floor of the Passenger Terminal



▶ Departure Procedure

Check-in and Baggage Check-in

※ Checked baggage should be moved to the departure lounge after it is scanned.



Move to the Departure Gate 2 ~ 5

Customs Declaration



Security Check



Immigration Desk



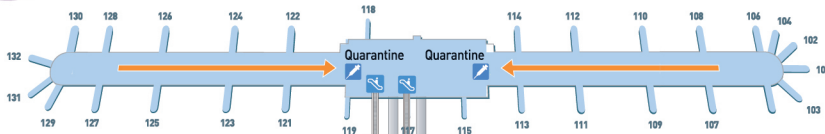
Gate 101~132 of the Concourse :
Passengers departing from gate 101 through 132, please take the Shuttle Train to go to the concourse.

Gate 1~50 : The boarding gates 1~50 are located at the Passenger Terminal.

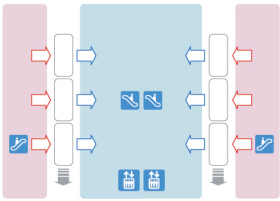
Boarding
please be at the boarding gate 40 min. Prior to the departure.



2nd Floor of the Concourse



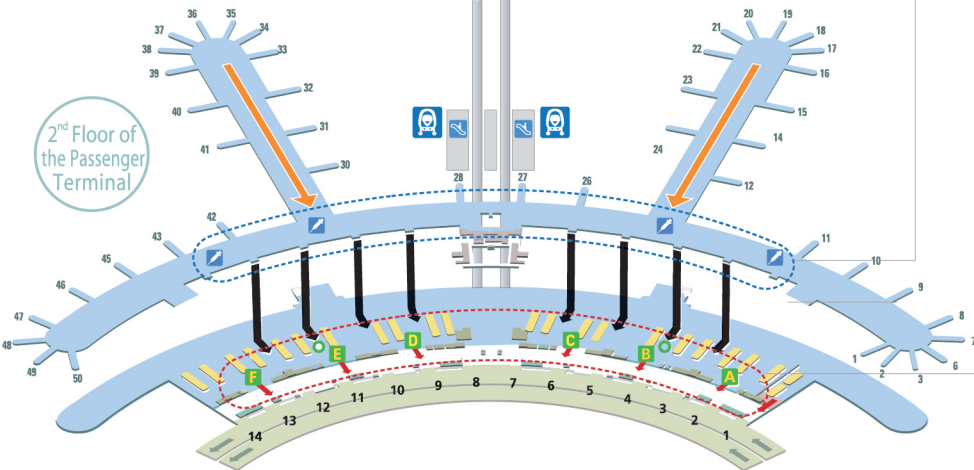
► Concourse Platform



- Departure Passenger Platform
- Arrival Passenger Platform
- Exit for Departure Passengers
- Exit for Arrival Passengers



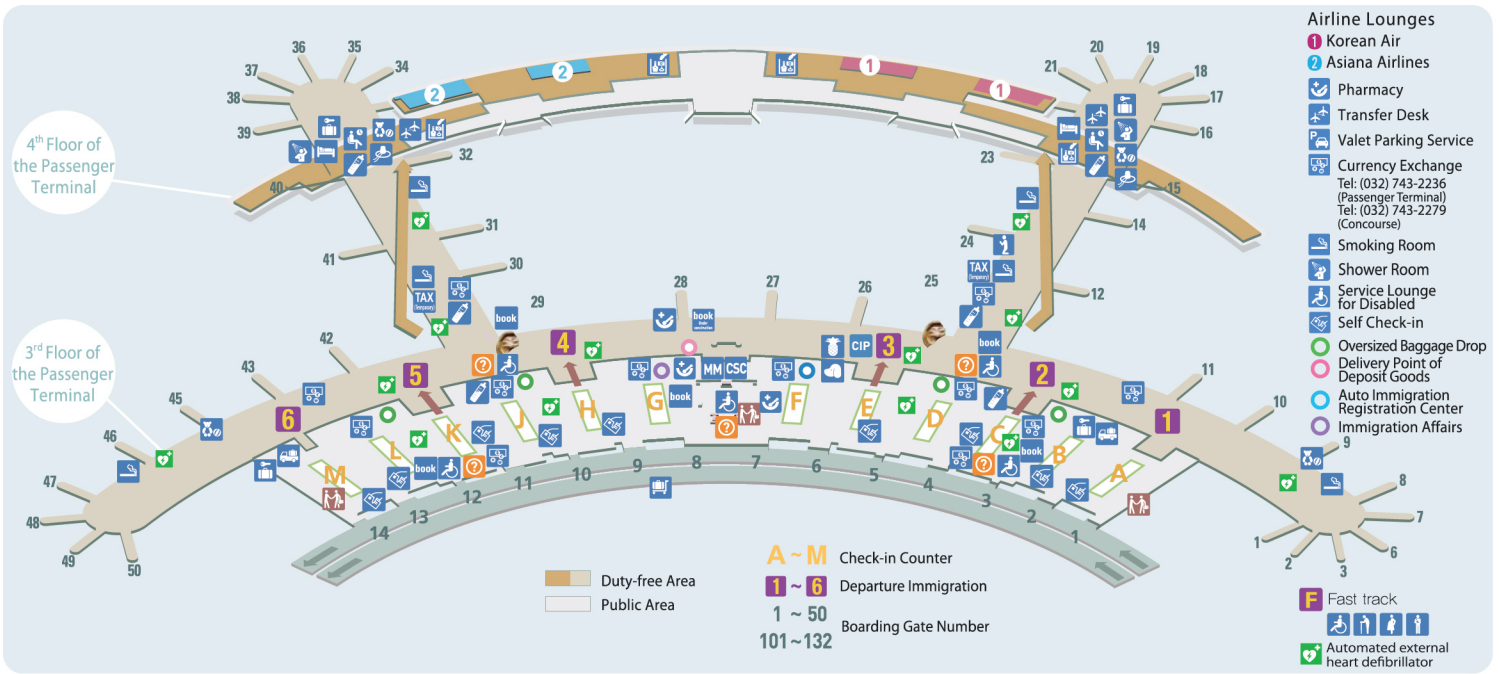
Please take the escalator to take the Shuttle Train between passenger terminal and concourse every 5 minutes.



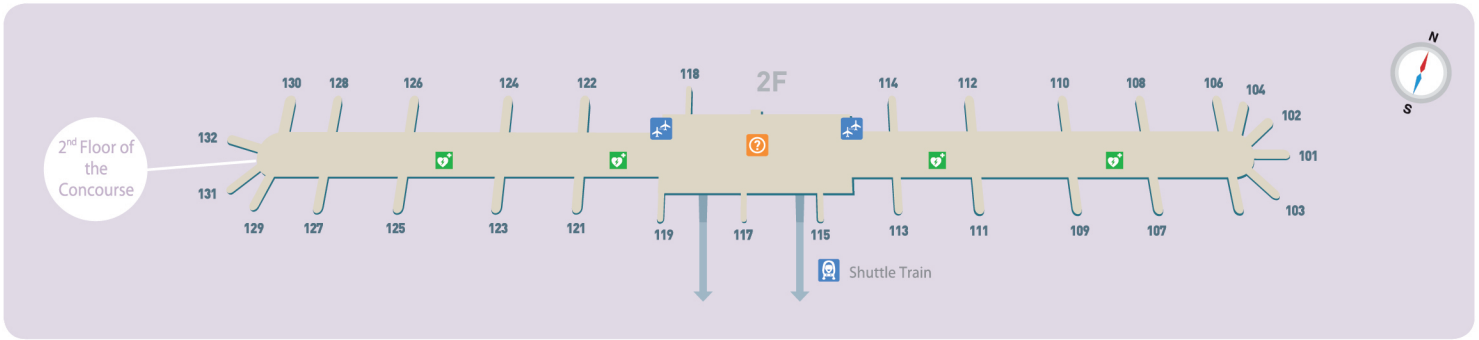
2nd Floor of the Passenger Terminal

► Arrival Procedures





- | | | | | | |
|--|---|--|---|--|--|
| <p> Airport Information Desk</p> <p> Group Tour Desk (3F)</p> <p> Korea Traditional Cultural Experience Center
Open : 07:00 ~ 22:00
Tel : (032) 741-3422~3</p> <p> Korean Culture Exhibition Hall
Open : 24 hours
Tel : (032) 741-3422~3</p> <p> The Cultural Museum of Korea
Open : 07:00 ~ 22:00
Tel : (032) 741-3852</p> | <p> Duty Free Pick-up Counter
4th floor of Passenger Terminal
Nearby Transfer Desk B, C
3rd floor of Concourse
Nearby Gate 115, 119, 121, 122</p> <p> Stockroom(Free) A/S 4F
Open : 07:00~21:30
Heineken Bar</p> <p> Stockroom(Charged) L/S 3F
Open : 24 hours</p> <p> Children's Nursery
Open : 24 hours</p> | <p> Prayer Room
Open : 24 hours, Gate 24 3F</p> <p> Transit Hotel
Open : 24 hours
Tel : (032) 743-3000</p> <p> TAX REFUND(Global Blue)
Open : 07:00 ~ 22:00
GB : (032) 743-4140
GTF : (032) 743-0837
KTIS : (070)7813-2675</p> <p> Bookstore
Open : 07:00~21:00
Tel : (032) 743-0092</p> | <p> Infant Nursery (feeding and resting)
Open : 24 hours</p> <p> Pharmacy (3F, B1)
3F :
Open : 05:00~22:30
Tel : (032)743-6789, 3828
3F(Nearby Gate 28):
Open : 06:30~21:30
Tel : (032)743-3452
B1 :
Open : 07:00~21:00
Tel : (032)743-3399</p> | <p> Door-to-Door Delivery Service
Open : 24 hours
CJ Korea Express:
East end on the 3rd floor
Tel : (032) 743-5306
HANJIN Express:
West end on the 3rd floor
Tel : (032) 743-5804</p> <p> Porter Service
Open : 07:00~19:00
Tel : (032) 743-2381</p> <p> Stockroom
Open : 24 hours
Tel : (032) 743-5804, 743-5306</p> | <p> Military Manpower
Open : 06:30 ~ 22:00
Tel : (032) 740-2500~1</p> <p> Animal and Plant Quarantine Agency
Open : (Mon~Fri 09:00~18:00)
Plant Tel : (032) 740-2077
Animal Tel : (032) 740-2660~1
※(Holidays Call, 032-740-2680~1)</p> <p> Consular service center
Open : 09:00 ~ 18:00
Tel : (032) 740-2773~4</p> |
|--|---|--|---|--|--|

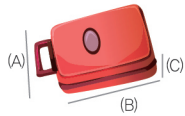


- | | | | | | |
|---|---|--|---|--|---|
| <p> Airport Medical Center
(East wing of the first basement
1st floor Gate 5)
Open : 24 hours
Tel : (032)743-3119</p> <p> Travel Information
Open : 07:00~22:00
Seoul City
(032)743-3270(E), 3272(W)
Incheon City
(032)743-0013(E), 0011(W)
KTO
(032)743-2600(E), 2602(W)</p> | <p> Bus Information
Ticket Office Open
Open : 07:00~21:00
Tel Information
Monday to Friday 09:00~18:00</p> <p>Tour
Transit Tour
Open : 06:00~18:00
Tel : (032)741-3139</p> <p> Internet Lounge
Open : 08:00~20:00
Tel : (032)743-4200, 1</p> | <p> Bookstore
Open : 07:00~21:00
Tel : (032)743-0091</p> <p> Restaurants
(4th floor, first basement floor)
Open : 07:00~21:00</p> <p> Airport Express (AREX)
Open : 07:00~21:30
Tel : (032)743-5788</p> | <p> Passenger Quarantine Station
Incheon Airport National Quarantine Station
Open : 09:00~18:00
(Mon.~Fri.)
Tel : (032)740-2703</p> <p> National Fishery Products
Quality Management Service
Open : 24 hours
Tel : (032) 740-2981</p> <p> Infant Nursery
(feeding and resting)
Open : 24 hours</p> | <p> Hotel Information
Open : 07:30~22:00
Tel : (032)743-2579</p> <p> Door-to-Door Delivery Service
CJ Korea Express
Open : 07:00~21:00</p> <p> HANJIN Express
Open : 07:00~21:00
(Closing Time: Flexible)</p> <p> Rental Car
Open : 06:00~22:00
Lotte, AJ : Exit 2~3</p> | <p> Mobile Roaming Service
Open :
24 hours (1st floor)
SK : Exit 6-7
KT : Exit 6-7
LG : Exit 5-6</p> <p> Automated external heart defibrillator</p> |
|---|---|--|---|--|---|

Caution

- Please refuse to carry any items as the request of strangers, as these could contain narcotics, gold, firearms, etc.

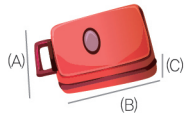
Carry-on Baggage (Overhead compartments)



A+B+C= under 115cm(1Units) 10~12kg

- In order to ensure safe flights, the dimensions of bags allowed in the cabin are restricted.
- There may be differences according to airline or seats you use, so please check with airline carriers prior to travels.
- The normally allowed carry-on baggage should have smaller dimensions than 55x40x20(cm), and the sum of the three dimensions should not be exceeded 115cm, while weighing no more than 10 to 12 kilograms.

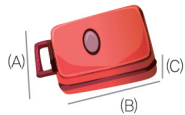
Baggage Consignment (Sent in cargo area)



A+B+C= under 158cm 20~23kg

- Allowance for free checked baggage may be different depending on which airline, routes, or seats you use, so please confirm with airline before travels.

Checking Oversized Baggage



A+B+C= above 90+70+45cm 50kg

- For large luggage, please pay at the check-in counter and consign it at the large luggage counter behind B, D, J and L check-in counters. (If you have custom declaration goods, please report them before consigning.)
- Oversized baggage standards: Luggage which weighs more than 50kg or exceeds 45cm width, 90cm length, or 70cm in height.

Restricted Items in the Cabin

Section	Handling Method	
	Carry on into cabin	Checked baggage
Weapons with sharp tips or sharp objects	×	○
Dull Weapons	×	○
Small arms, guns, weapons	×	○
Chemical products and toxic materials	×	×
Explosives and Inflammables	×	×

Security Screening

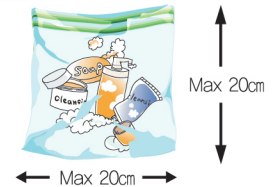
- After completing ticketing and customs declaration, you must go to the nearest departure area and receive security inspection.
- There are a total of six departure areas in Incheon International Airport, and if the nearest departure area is crowded, you may use a less busy departure area to expedite departure processes.
- To guarantee safety of passengers and the airplane, security inspections are executed so please cooperate with security operations.
- Due to security reasons, farewell parties may not enter past the security clearance, so please say farewells in the departure area.

Rules for liquids, aerosols and gels in your hand baggage

Limit on liquids/aerosols/gels : 100ml (3.5oz) or less per container The bag may not be greater than 1L (35oz)

Permitted items for carry-on

- All liquids, aerosols and gels must be in individual containers not greater than 100ml capacity
- Items shall be placed in clear transparent resealable 1liter-size bag
- All containers containing liquids, aerosols and gels must be placed in zip-top type plastic bag (approximately 20cm×20cm in dimensions) and fit comfortably sealed/zippered in the bag
- Each passenger must remove their clear plastic bag from their hand baggage and place it on the conveyor belt for X-ray screening



Duty-free items

Liquids, aerosols and gels purchased at airport duty free shops after passing the security checkpoint or purchased at duty free shops in the city and delivered at the airport's duty free pick-up counters are allowed under following conditions:

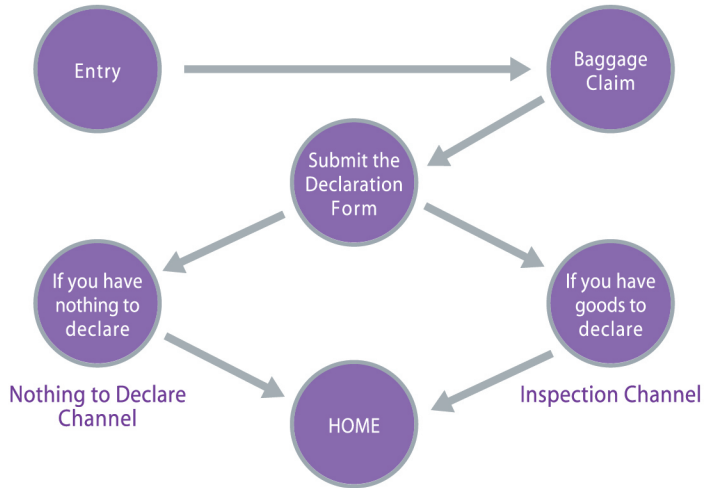
- Liquids, aerosols and gels must be packed in a sealed transparent plastic bag (tamper-evident bag).
- The tamper-evident bag must not be opened or damaged until the final destination.
- Receipts of the purchased duty-free items must be properly attached on or enclosed in the tamper-evident bag. Liquids, aerosols and gels purchased at airport duty free shops in containers of more than 100ml capacity will be allowed on board.

※ Tamper-evident bags will be provided by duty free shops.

Exemptions

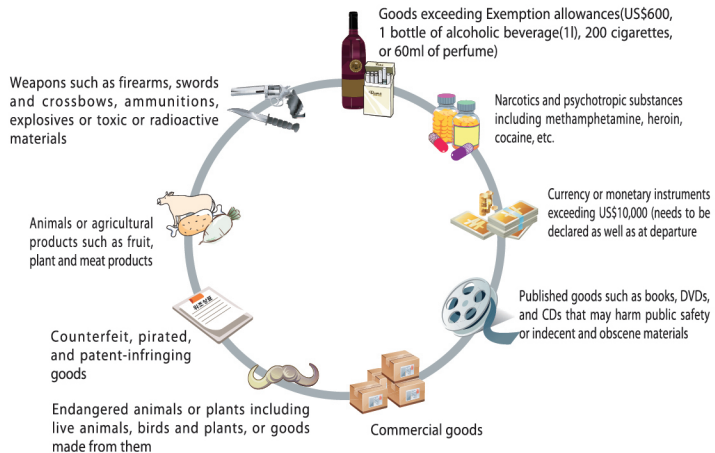
- Baby foods (e.g. baby formulas, breast milk, baby juice) when travelling with a baby, intended to be used during the flight are allowed.
- If the medicine is in a container of over 100ml, you must bring proof of prescription.

Q What is the process for entering Korea?



※ If you have goods that exceed duty-free limits, please write them on the custom declaration form and report them sincerely. Then, 30% of customs duty will be exempted (limit of KRW 150,000). However, if you do not report custom declaration or report dishonestly, 40% of the tax will be imposed as additional tax.

Q What items need to be declared?



Q What are the details of Exemption allowances?

Goods, the total value of which is not exceeding US\$600

Items such as alcoholic beverage, cigarettes and perfume

Alcoholic beverage :
1 bottle (not exceeding 1liter), the price of which is not more than US\$400

200 Cigarettes (usually 1 package)

60ml of perfume

※ However, exemption allowance of alcoholic beverage and cigarettes is not applied to persons under age.

The Exemption allowance of agricultural products

Only in case that the total weight is not more than 50kg and the purchase price is not exceeding KRW100,000(,) and that they pass the Quarantine as well (For herbal medicines, limited only to 10 items)

- Sesame oil, sesame, honey, bracken, and Codonopsis lanceolata : 5kg per each item
- Beef : 10kg
- Ginseng(fresh, white, red), Mesima : 300g per each item
- Pine nuts : 1kg, Deer antler : 150g
- Herbal medicines : 3kg per each item
- Others : 5kg per each item

Q What do I need to declare at departure?

- Goods of high price or value that need to be brought back to Korea
- Goods that obtained Export Licence
- Currency or monetary instruments exceeding US\$10,000
- Items for domestic tax refund

Q Where can I report smuggling or illegal drug trafficking?

If you have information about smuggling or illegal drug trafficking, please contact us at

- **Phone** : You can call 125 or 032-722-4630 toll-free and without an exchange number nationwide
- **Internet** : <http://www.customs.go.kr>(Korea Customs Service) > Voice of Customers > Report Center

You will be rewarded under relevant Acts if the case is made successfully (limited to civilians)

- Act On the Control of Narcotics, Etc. : Max 1 hundred million Korean Won
- Customs Act, Intellectual Property Right(Trade Mark, Etc), Foreign Trade Act, Foreign Exchange Transaction Act : Max 50 million Korean Won

What is Immigration Clearance?

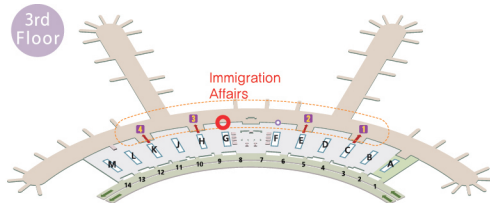
It is a nation's own exercise of sovereignty to permit exit/entry of Koreans and foreigners at the frontier (Immigration checkpoint).

Departure Inspection

- **Document requirement** a passport, a boarding pass, and the alien registration card (for a registered alien)
- **Exclusive booths** are available to city air terminal users, diplomats, people with disabilities, and APEC card holders for fast and convenient inspection service at No.1 immigration booths.

Immigration Service Center

- **Location** behind G check-in counter on the 3rd floor of the passenger terminal
- **Services**: document issuance such as a re-entry permit, issuance of certificate of departure for overseas Koreans, voluntary departure for an illegal immigrant, and a certificate of entry/departure record, check of a departure ban, immigration record correction, extension of departure deadline, entry confirmation stamp, etc.
- **Open hours** 24 hours a day, all year round
- **Contact** ☎ +82-32-740-7391~2



Entry Inspection

Entry inspection area is a country border where people ask for permission of entry. It is a procedure of entry permission for a foreigner and of a national confirmation for a Korean. We ask for your understanding on time delay.

Concerns with entry inspection

- Separate inspection queuing between nationals and foreigners is an international standard.
- Foreigners (except registered aliens) need to fill out immigration cards.
- Group tourists with group tour visa do not have to fill out immigration cards (except youth group tourists; they need to fill out immigration cards).
- Foreigners eligible for alien registration should do the alien registration within 90 days from entry at a local immigration office.
- For further inquiries such as entry ban of a foreigner ☎ +82-32-740-7215



Operation of Automatic Immigration Counter

Automated Immigration clearance Service advanced IT and biometric data technology to facilitate your immigration screening. There is no longer a need to go through an Immigration Inspector, and instead you just need a passport and your fingerprint.

The Verification

※ The passengers can use the system after the enrollment and security check completed.

1. To open the gate, put the passport on the reader.
2. In the inner area, the passenger's current fingerprints are captured and verified.



Enrollment

- **1 Registration Center**: (Business Hours) 06:30~19:30
(Location) Next to Woori Bank currency exchange behind F zone of the check-in counter on 3F
*Crew members' and foreign passports are available only at 1 registration center.
- **2 Registration Center**: (Business Hours) 06:30~19:30
(Location) Next to auto check-in in F zone of the check-in counter on 3F
- **(User) Nation**: 7 years old and older (However, parental consent and family relationship confirmation document are required to be submitted for users at 7 years and older and less than 14 years old.)
- **Tel**: 032-740-7400~1 **Fax**: 032-740-7402



Information guidance for foreigners living in Korea

- The immigration contact center is multilingual information counter that offers civil affairs consultation. Call 1345 telephone counseling service, available in 17 languages, including English, Vietnamese, Mongolian. (weekdays 09:00~18:00)
- Hi Korea (www.hikorea.go.kr) is portal site for helping foreigners with online information guidance, created with the purpose of providing investment, employment, residence, and everyday living related information and services.
- Korea immigration service web site (www.immigration.go.kr)



Quarantine Inspection

Observation on fever

Pass UV thermal sensitive camera in the quarantine station one by one.



Submission of Health Condition Questionnaire

In case of fever, diarrhea, vomit, please fill the health condition questionnaire and submit to the quarantine officer.

※ Subject: Tourists travelling quarantine infectious disease occurred countries



Please notify to the quarantine officer if you have fever, diarrhea, vomit even though you do not fill the health condition questionnaire(☎: 032-740-2706).



Bacteria and virus check

Any suspect tourist for infectious disease in fever observation and health condition questionnaire submission, we take bacteria and virus check (result will be notified in 3~4 days).



- **Test types** : cholera bacteria, vibrio parahaemolyticus, vibrio vulnificus sepsis bacteria, typhoid bacillus, dysentery bacillus, EHEC, SARS - Avian influenza virus etc.
- Quarantine and treatment cost for Group 1 infectious disease will be borne by the government, and other will be borne by the tourist.

Overseas travel disease information center(Incheon Airport National Quarantine Station Vaccination center)

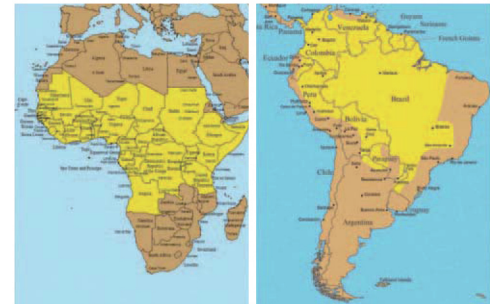
The center provides health information for overseas travel and internationally certified vaccination service (Yellow fever, cholera) for safe travel.

Open : Monday to Friday 09:00~18:00
(lunch hour : 12:00~13:00)



- Provide infectious disease information
- Guide health regulation of overseas travel
- Yellow fever, cholera vaccination
- Issue of international vaccination certificate

Yellow Fever Vaccination



Yellow Card

Health Tips for International Travel

- Clean hand washing
- Drink purified or commercial drinking water
- Eat cooked food
- Do not eat street food
- Wash and peel fruit before eat
- Use mosquito net, insect repellent and long sleeve cloth to avoid mosquito
- If you are bitten by an animal, clean body and consult with a doctor

Contact and location

For more detailed information, see Overseas travel disease information center homepage or telephone counseling

- Homepage: <http://travelinfo.cdc.go.kr/>
- Tel : 032-740-2703
- Location : #2106, Fl. 2 Zone 8, Passenger Terminal Incheon International Airport

▶ To overseas (When departing with dog and/or cat)

Preparation before coming to airport

- Check animal quarantine conditions for companion animals (dogs, cats, etc.) through the animal quarantine institution of the country where you are going or the country's embassy in Korea and prepare all requirements from the country.

- Required documents for issuance of export animal quarantine certification

[Required Documents]

- Pasteurization certificate (N/A if the companion animal is less than 90 days old)
- Health certificate (Recommended to be issue within 10 days before departure date)

[Requirements from the country where you are going] :

Additionally prepared after checking the quarantine requirements of the country where you are going (Example)

- Rabies neutralizing antibody titer test report
- Microchip implant (attachment)
- Prior import permission certificate issued by the animal quarantine institution of the country where you are going
- Annexed papers (quarantine form of the country where you go), etc

Application of export quarantine and issuance of quarantine certificate after arriving at airport

- Visit the animal, plant hand carry-exporting quarantine before picking up the flight ticket and apply the export animal quarantine certificate (Recommended to visit 3 hours before flight's departure)

- Location : Next to the F check-in counter in the center of passenger terminal 3F

- Preparation

- Required documents for issuance of export quarantine certificate (Pasteurization certificate / Health certificate / Required documents from the country where you are going, etc.)
- Companion animal ③ Passport ④ Flight schedule ⑤ Commission (KRW 1~30,000)

- Business Hours : 9:00 AM ~ 6:00PM (Lunch Time 12:00-13:00)

- Inquiries about export : 032-740-2660~1

- Inquiries about import : 032-740-2671



▶ From overseas

- Carrying declaration : Declare at Agriculture, forest and livestock quarantine station in the entry place

Declare carrying dog · cat

- Documents:

① Animal quarantine certificate issued by the export animal quarantine station (quarantine certificate issued by our station: if the antibody date is valid)

② Microchip transplantation · attachment (only for dog and cat)

③ Rabies antibody titer result certificate (if a dog or cat is over 90 days, and it comes from rabies occurrence country only)

※ Unless the above conditions are met, it shall be detained and inspected at Youngjongdo Quarantine Detention Center,

- Unless the above ① condition is met, the relevant animal shall be returned immediately.

- Unless the above ②,③ conditions are met, it shall be sent and detained at Quarantine Detention Center.

※ Average detention days are 10 days (5~15 days after inspection request), and if the antibody is insufficient it shall be extended.

- The consignor shall be responsible for quarantine and detention costs during returning or detention.

(Contact: 032-752-1280)

Declaration of carrying livestock product

- If livestock product is carried, it must be declared at the Agriculture, forest and livestock quarantine station.

Livestock product prohibited to carry (import prohibition)

- Majority meat and meat processed goods (beef, pork, lamb, chicken, ham, sausage, jerk, and marinated beef)

Declaration of livestock associate or livestock farm visitor

- If you visit livestock infected country, you must declare at agriculture, forest and livestock quarantine station

- Livestock associate : Declare to quarantine officer and take disinfection

- Ordinary people : If you visit livestock farm, declare to quarantine officer and take disinfection

※ If you refuse or evade disinfection treatment, you may be subject to punishment

Punishment of violator

- If you do not declare, hide or falsely declare animal · livestock, egg etc, you will be fined up to maximum 5 million won.

※ Animal · livestock declaration and inquiry: 1588-9060

Export plant quarantine

Preparation before arrival at airport

- Check instruction of animal quarantine of the travelled country on plants through the plant quarantine station of the travelling country or through Korean embassy of the country and equip all necessary conditions

At airport

- Subject plant for export quarantine: Plants requested by the travelling country for plant quarantine certificate
- Submission institution : Visit 'Animal - plant export quarantine station in F1,3 of Passenger Terminal and apply for issuance of 'Export plant quarantine certificate'
- Location : F1,3 Center, #3037 (Exit, 7; ☎ 032-740-2077)
※ Note for carrying
- Must have no disease and insect pest
- Must remove soil for rooted plants (sapling, ginseng etc)
※ Opening hours ▶ Weekdays : 09:00~18:00 (Lunch 12:00~13:00)
▶ Holiday · Night · Dawn (call) : 032-740-2077

From overseas

- Carrying declaration : Declare at Agriculture, forest and livestock quarantine station in the entry place

Declaration and documents for carrying plant

- Documents (only for breeding plants like seed and sapling)
: 'Plant quarantine certificate issued by the export plant quarantine station

Prohibited plants to carry(import prohibition)

- Majority fresh fruits, vegetables
- Soil, soil attached plant, nut with skin, pet bug
- Processed goods made of straw and chaff
※ Detailed information on prohibited plant, see the below homepage.
- <http://www.qja.go.kr> - Center of homepage - plant - Click on 'guide on import of available plants' - Check out the import-prohibited plants, regions and diseases and pests

Plant · animal · livestock quarantine location (entry place)

- Inspection station in front of carousel (Besides customs inspection station)
- A : 11(Ani.), 12(Pla.), B : 13(Ani.), 14(Pla.), C: 25(Ani.), 26(Pla.)
- D : 75(Pla.), 76(Ani.), E : 61(Pla.), 62(Ani.), F : 63(Pla.), 64(Ani.)

Violator punishment and informant reward

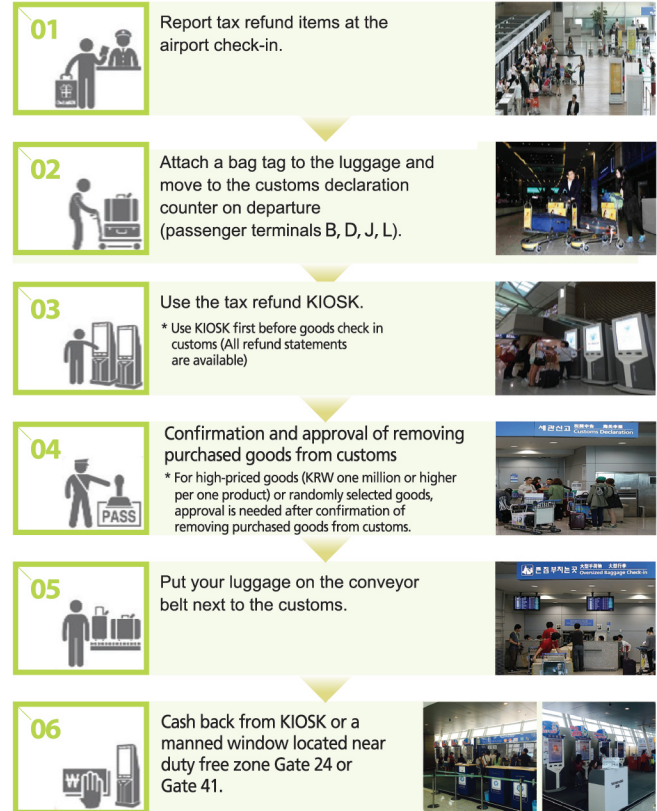
- If you do not declare, hide or falsely declare plants, etc, you will be fined and the plants will be disposed.
- Any informant who reports undeclared or wrongly declared or hidden plants, you may receive reward according to our regulation within budget.
※ Plant Quarantine Act violation report : 1588-5117

What is 'Tax Refund'?

A system where foreign visitors can get refunds (VAT, ICT, etc.) when they leave Korea with what they purchased at a designated duty-free store in Korea at a price of more than KRW 30,000

- Target : Foreign tourists (less than 6 months of stay), overseas Koreans (less than 3 months of stay)
※ However, less than 6 months of stay in case of US citizens

Tax Refund Procedures



What is 'Tax Refund'?

For more information, visit our website or contact us at the following number.

- Website : <http://www.globalblue.com>
- Telephone : (032) 743-4140
- Website : <http://global-taxfree.com>
- Telephone : (032) 743-0837
- Website : <http://www.koreataxfree.com>
- Telephone : 070-7500-0078 (weekdays: 09:00-18:00)



Bus Information

Please go to the nearest Bus Information Counter for more Information.
(Tel. 032-741-6400)



Use information of Airport Shuttle Bus (Free of charge)

Bus Stops	Destinations	Via	First/Last Bus	Intervals	Driving Time
1F, 3C, 13C	Long-term parking lot.	Passenger Terminal, Long-term parking lot	04:43 ~ 24:51	5~8 min	8 min
3F, 3, 12Gate	Bound to Cargo Terminal, International Business Complex	Passenger Terminal etc.	05:35 ~ 23:32	6~15 min	35min
3F, 3, 12Gate	Bound to International Business Complex (Operating hours: after 23:00)	Passenger Terminal, International Business Complex, Hyatt Hotel	24:12 ~ 24:30	18min	20min



Taxi

4D	International Taxi Stand-by Area
5C 6C 6D	Taxi for Seoul, Incheon, Gyeonggi, Deluxe, Jumbo
7C 8C	Deluxe, Jumbo



Incheon Airport Maglev Train (Free of charge)

Classification	Time for First/Last Train	Interval Time	Time Required
Incheon Int'l Airport Station (to Yongyu Station)	09:00 / 17:45	15 min	12 min for one-way trip
Yongyu Station (to Incheon Int'l Airport Station)	09:01 / 17:31		

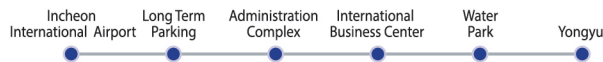
* Round-trip train between Incheon International Airport Station and Yongyu Station (starting from Incheon International Airport) is operated by 17:15.

Facilities for the disabled

- Station: dedicated restroom, elevator, tactile map, braille guiding block, voice inducer
- Train: space installed for wheelchair

Found and loss center
Tel : (032) 741-3114, 0

Contact information upon accident
Tel : (032) 741-3800



Airport Railroad

Item	Railroad Course	First train / Last train Time	The Time Required
Commuter Train	Incheon Airport ~ Seoul Station	05:23 / 23:42	58 min
Express Train	Incheon Airport ~ Seoul Station	05:20 / 21:45	43 min

Facilities for Disabled

- Station : Exclusive restroom for the handicapped, Elevator, Information map, Braille induction guide block, Voice induction guide
- Train : Every train is equipped with a space designated for a wheel-chair.

Information on Airport Railway & KTX
• Tel : 1599-7788

Information on airport train reservation
• www.arex.or.kr

Railroad Lost and Found (Geomam Station)
• Tel : (032) 745-7777

Emergency phone number
• Tel : (032) 745-7303



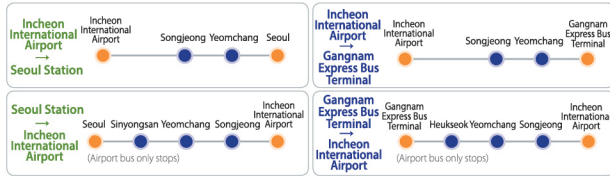


Airport Limousine

Boarding Place : 6A, 1st floor of Passenger Terminal

TEL : 02-2664-9898

Bus route



* Passengers can get on or off the bus at the designated stops only.
The bus does not stop Airport New Town because of a route approval issue.

Service Hours

Destination	Departure	Arrival	Destination	Departure	Arrival
Incheon International Airport → Seoul Station	00:15	01:25	Seoul Station → Incheon International Airport	22:55	00:05
	01:05	02:15		23:45	00:55
	02:00	03:10		00:40	01:50
Seoul Station → Incheon International Airport	02:55	04:05	Incheon International Airport → Gangnam Express Bus Terminal	01:35	02:45
	03:45	04:55		02:25	03:35
Incheon International Airport → Gangnam Express Bus Terminal	04:40	05:50	Gangnam Express Bus Terminal → Incheon International Airport	03:20	04:30
	23:50	01:00		22:30	23:40
	00:40	01:50		23:20	00:30
Gangnam Express Bus Terminal → Incheon International Airport	01:30	02:40	Incheon International Airport → Incheon International Airport	00:10	01:20
	02:30	03:40		01:10	02:20
Incheon International Airport → Incheon International Airport	03:20	04:30	Incheon International Airport → Incheon International Airport	02:00	03:10
	04:10	05:20		02:50	04:00

* The said service hours are subject to change depending on traffic conditions.

Rates : KRW 9,000 (adults), KRW 7,500 (Children)
Songjeong Station : KRW 5,000 (adults), KRW 4,000 (Children)

* Transportation card accepted

Bus Ticketing

- no late-night surcharge, no discount on the employees
- Payable by cash or transportation card

* No employee's commuter pass and discount ticket allowed

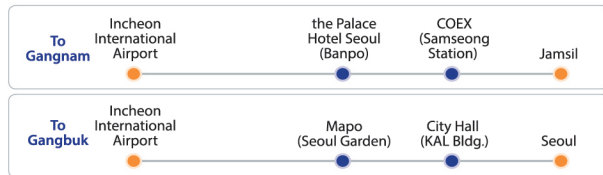


KAL Limousine

Boarding Place : Boarding Place: 4A, 1st floor of Passenger Terminal

TEL : 02-2667-0386

Bus route



Service Hours

- For the passengers of late-night flights, late-night buses are operated as follows:

Destination	Departure	Remark
To Gangnam/Gangbuk	23:40	every day Night Arrival Support
To Gangnam/Gangbuk	01:00	every day KE854 (Beijing) Arrival Connection

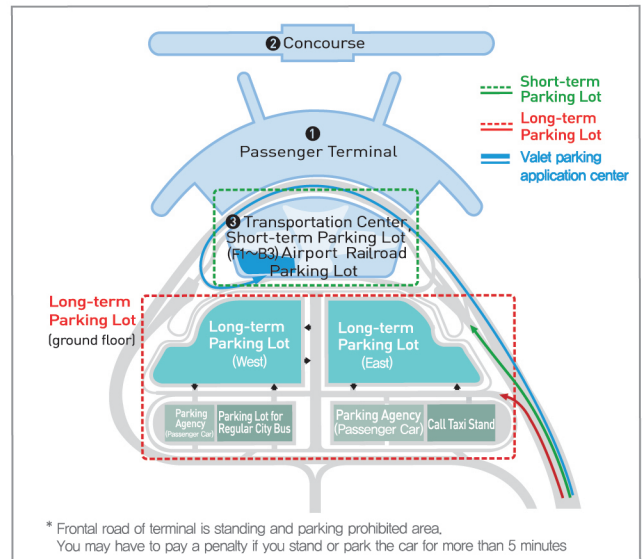
* The late-night buses may not be available because of limited seats and flight delay.

Rates : KRW 16,000 (adults), KRW 10,000 (age 6-12)

* Transportation card accepted



Parking Guide



* Frontal road of terminal is standing and parking prohibited area.
You may have to pay a penalty if you stand or park the car for more than 5 minutes

- When you park the car for more than 1 day, please use the long-stay parking lot.
- As the parking lot is large, taking a picture of the place where you're parked will make it easier to find your car when you return and the vehicle's location also can be confirmed by the vehicle location system or Incheon airport app, etc.
- If you parked in the long-term parking lot, please use the airport shuttle to easily travel to the passenger terminal.

* Inquiries about parking : (032) 741-7700



Parking Rate

Short-term parking lot	Small	KRW 1,200 for 30 minutes base KRW 600 for additional every 15 minutes
	Long-term parking lot	Small
Large		KRW 1,200 for 30 minutes, one day maximum KRW 12,000

* Changed rates are applied from August 01, 2016

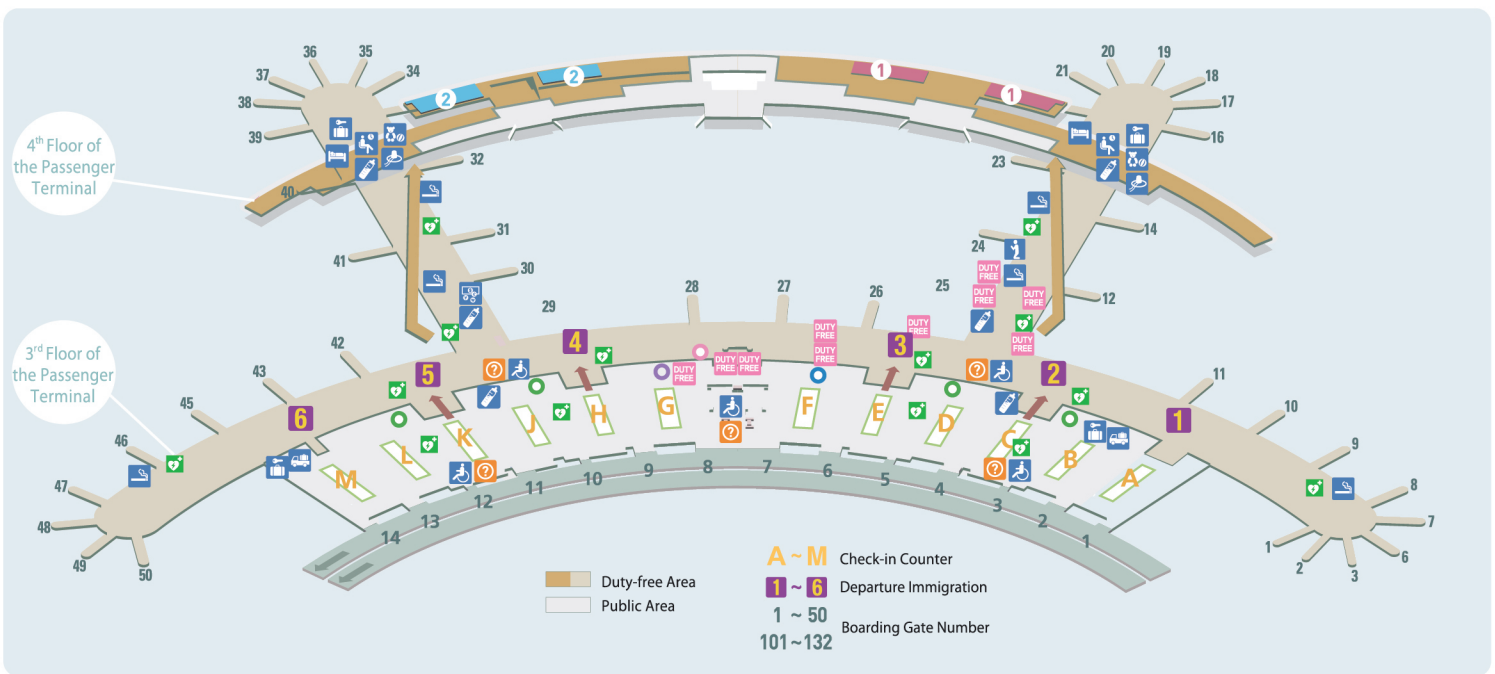
* Subject to reduction : Small car, disabled people, men of national merit, disability rating men of merit at Gwangju Democratization Movement, defoliant patients, and lower-emission vehicle (Refer to homepage and Incheon airport app for further details.)



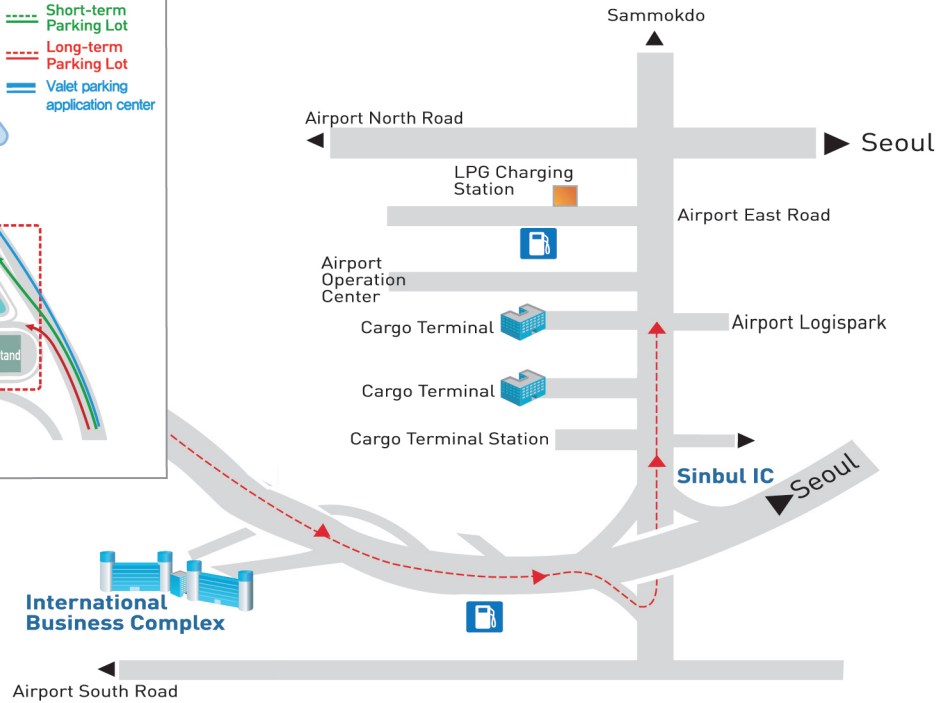
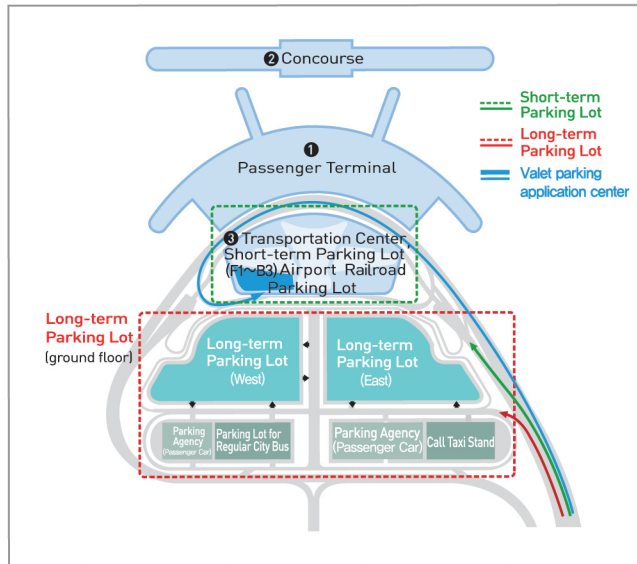
Valet Parking

(Official valet parking application center: C zone on 1F of short-term parking lot)

- Valet parking (private) on departure floor 3F is illegal. Vehicle damage or penalty on violation of standing and parking can occur when you use private valet parking. Please use official valet parking of Incheon airport.
- Official valet parking application center is located at C zone on 1F of short-term parking lot. Please move to the center along the blue line to the outside road of 3F.
- Valet parking service fee is deferred payment system. (General: KRW 15,000 / Small Vehicle : KRW 10,000)
- Inquiries about valet parking : (032) 743-5555



- | | | | | |
|---|--|--|---|--|
| Airport Information Desk | Prayer Room
Open : 24 hours
G24 3F | Door-to-Door Delivery Service
Open : 24 hours
CJ Korea Express:
East end on the 3 rd floor
Tel : (032) 743-5306
HANJIN Express:
West end on the 3 rd floor
Tel : (032) 743-5804 | Smoking Room | Automated external heart defibrillator |
| Korean Culture Exhibition Hall
Open : 24 hours
Tel : (032) 741-3422~3 | Duty Free Shop
Open : 24hours | Stockroom
Open : 24 hours
Tel : (032) 743-5804, 743-5306 | Service Lounge for Disabled | Oversized Baggage Drop |
| Passenger Terminal 4F
East and West sides (A/S)
Open : 07:00~21:30
Heineken Bar
Passenger Terminal 3F
East and West sides (L/S)
Open : 24 hours (Charged) | Children's Nursery
Open : 24 hours | Currency Exchange
Tel: (032) 743-2236 (Passenger Terminal)
Tel: (032) 743-2279 (Concourse) | Infant Nursery (feeding and resting)
Open : 24 hours | Delivery Point of Deposit Goods |
| Transit Hotel
Open : 24 hours
Tel : (032) 743-3000 | | | | |



Services for Disabled, Elderly & Pregnant ladies

Incheon International Airport

- Location : Help Desk
- Tel : 1577-2600
- (You can dial +82-2-1577-2600 when you make a phone call from abroad.)

Korean Air

- Location : B Check-in Counter
- Tel : 1588-2001

Asiana Airlines

- Location : L Check-in Counter
- Tel : 1588-8000

Services of Foreign Carriers

- United Airlines (02) 751-0300
- Lufthansa Airlines (02) 2019-0180
- Cathay Pacific Airways 1644-8003
- Singapore Airlines (02) 755-1226
- Japan Airlines (02) 757-1711

※ For other special passenger services, please contact Korean Air or Asiana Airlines.

Useful Phone Numbers

Emergency

- Airport Police (032) 745-5561
- Airport Medical Center (032) 743-3119
- Suspicious Items Report (032) 741-4949
- Airport Fire Station (032) 741-2119

Information

- Airport Information 1577-2600
- Travel Information (KNT0) (032) 743-2600~3
- Travel Information (Incheon) (032) 743-0011, 0013
- Railway Information 1599-7788
- Hotels (032) 743-2570, 1, 9
- Parking Guide (032) 741-7700

Banks

- Korea Exchange Bank (032) 743-2220
- Woori Bank (032) 743-1050
- Shinhan Bank (032) 743-6000

Public Organizations

- Tourist quarantine : (032) 740-2703, (2F, 2106)
- Animal quarantine : (032) 740-2660~1(3F, 3037)
- Plant quarantine : (032) 740-2077 (3F, 3037)
- Fishery products quarantine : (032)740-2981(1F,C1Q)
- Military affairs declaration office : (032) 740-2500~2
- Customs declaration information: (032) 722-4114
- Immigration Office: (032) 740-7391, 7392
- Post Office : (032)740-2900~1
- Lost property management office: (032) 741-3114